

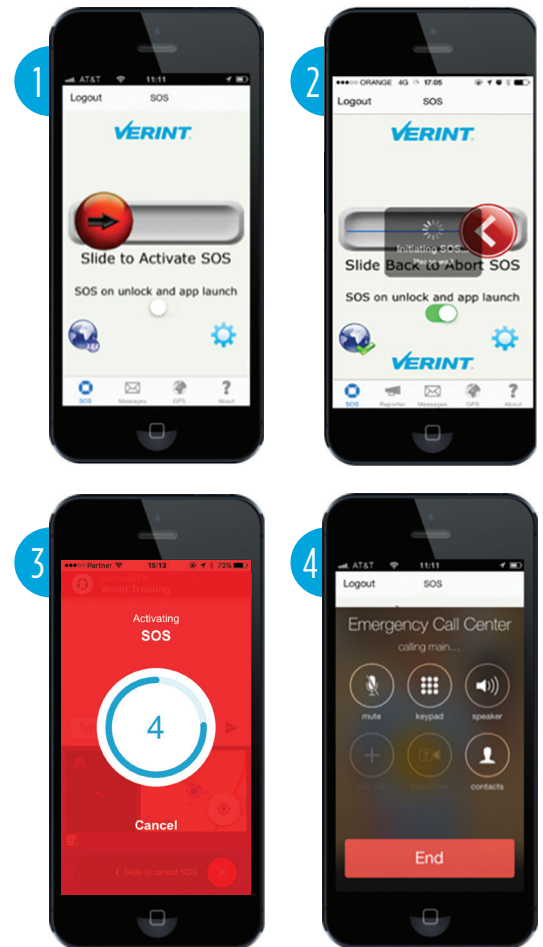
# Verint Personal Safety

Every day, organizations can be challenged when employees and people are beyond the walls of standard facility safety and surveillance. When suddenly faced with an isolated incident, or a larger threat or danger, they often do not know the protocols for reporting their location, status, and immediate needs to their supervisors or security personnel. This is a risk that spans from executives to employees, contractors or visitors, and the situations they may encounter could be simple, or even life threatening. Verint Personal Safety gives you a new strategy to keep these employees within the purview of organizational security and enable a direct, concise method for establishing dialogue in the moment you need it.

## Employee, Contractors or Visitors – Ease of Use on Their Mobile Smart Phones

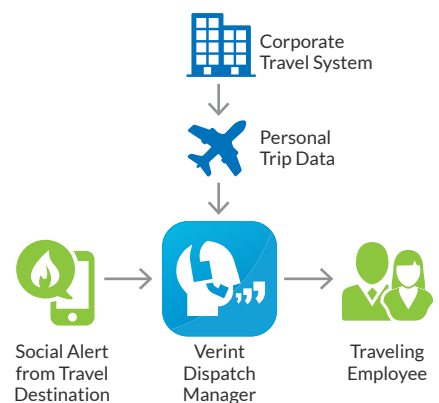
With the proliferation of smart phone technology and the expansion of wireless networks, your security organization now has a unique tool to help gain visibility to problems that may otherwise not be reported, or reported when it is too late. When an employee, contractor or visitor is utilizing the Verint Mobile Reporter phone application, they can immediately alert security to their issue – no matter their location. The app will send critical updates to the command center in a wide variety of formats, such as a simple SOS alert, text message, detailed report form, photos, and live audio/video. This direct input can create new security incidents/events, update safety status, inform the command center of what is happening, and transmit video from the scene. This opportunity could apply to:

- Executives visiting a customer in a sensitive region
- Employee contractors working at a remote customer location
- New employees experiencing issues in an unfamiliar facility
- Employees walking from facilities to transportation or large parking areas
- Remote-located employees opening or closing remote branch sites
- Visitors to the organizational campus noticing a suspicious vehicle



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## Intelligent Travel Alerts





## Enabling Security Staff with Global Visibility

With executives, employees, contractors, and visitors enabled with Verint Mobile Reporter, the command center now can leverage Verint Dispatch Manager to get a single view of these users, their locations, and their current status. The system offers a variety of mechanisms to initiate active or passive tracking of people through their devices. Active tracking can monitor location of a person, regardless if Mobile Reporter is actively running on the device. They could further be tracked within or outside a geo-fence. Passive tracking allows for employees to be tracked upon their initiation of an SOS signal. If the command center receives timely data regarding an incident occurring near an employee's known location, or for example, a weather alert on a required route, they are able to send safety alerts directly to that device. Through Dispatch Manager, dispatchers can establish bi-directional communication with the device and can further determine the best resources to send in support of the situation. Further, the dispatcher can leverage this information to present timely, accurate insight to others that this situation may affect. They can have pre-written alert messages ready to be sent if specific alarm conditions are met in order to accelerate the response cycle. From the message center, they are able to see exactly who has received and responded to messages, and the last time communication was had with the employee.

## Synergy with Security Command Center

When combined with Verint Situational Awareness Platform, security practitioners can leverage Personal Safety information to build a more comprehensive view of organizational risk. Not only can the command center have a view of what is happening from alerts or cameras in fixed positions, but now they can get ground-level insight from a variety of locations. With the potential to connect hundreds to thousands of users, Verint Personal Safety has the potential to create a true force multiplier. This newfound visibility can greatly expand the security force's reach and open new insights to security risks which may not be understood.

Asset Name	Category	Type	Status	Location	Comments	Relationships	Actions
Floor plan of City Hall	Object	📄	🟢	📍		🔗x1	🔗
George Carter	People	👤	🔴	📍		🔗x1	📞 @
JFK Camera	Object	📷	🟢	📍		🔗x3 🔗x2 🔗x2 🔗x1	🔗
Jade bone	People	👤	🔴	📍		🔗x1	📞
Jodi Foster	People	👤	🔴	📍		🔗x1	📞 @
John6	People	👤	🔴	📍		🔗x1	📞 @
Linda Owens	People	👤	🔴	📍		🔗x1	📞
Mandi							

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